



Lakeland Electric offers programs to help customers save money on their electric bills and reduce energy usage. Customers can use rebates, energy audits, and energy-efficient supplies to become more energy efficient, save money and help the environment.

To receive a rebate, customers must submit a valid request within 90 days of purchasing. The rebate will be processed within 30 days of approval.

Appliance Rebate

Lakeland Electric is offering appliance rebates to residential customers who purchase qualifying Energy Star® appliances, as listed below.

Qualifying Energy Star® appliances:

- Refrigerator \$200* (Rebate will be \$75 on October 1, 2024)
- Dishwasher \$150* (Rebate ends September 30, 2024)
- Clothes Washer \$150* (Rebate will be \$75 on October 1, 2024)
- Clothes Dryer \$150* (Rebate ends on September 30, 2024)
- Freezer \$40* (Rebate ends September 30, 2024)
- Pool Pump \$350* (Rebate will be \$300 on October 1, 2024)
- Water Heater (Heat pump only) \$700* (Rebate will be \$450 on October 1, 2024)
- Hot Water Heater Timer \$50* (Rebate ends September 30, 2024)

- WI-Fi Thermostat Up to \$100*

- Energy Monitoring Device \$100* (Rebate ends September 30, 2024)

*Rebates will appear as a credit on your utility bill and may take up to 30 days to process.

[Click to download the Appliance Rebate Form](#)

Rebate Amounts: \$40 - \$700 depending on the type of **Energy Star**® appliance purchased.

Eligible Participants: Current residential Lakeland Electric Customers.

How to Participate: After making a qualified purchase, download the [rebate form](#), print, fill out all information, and send it to: *(a copy of the receipt must be included & show brand & model number)*

E-mail it to:

ApplianceRebate@lakelandgov.net

Or mail it to:

Lakeland Electric
Energy Efficiency Programs/Appliance Rebates
501 E Lemon St
Lakeland, FL 33801

Other conditions and requirements:

- The equipment must be installed in a permanent residence receiving Lakeland Electric residential electric service.
- To be eligible for rebates, purchased equipment must be Energy Star® qualified and currently listed on the Energy Star website - <http://www.energystar.gov/products>
- Refrigerators or freezers must be full-sized as defined by Energy Star (7.75 cubic feet or greater volume).
- Rebate applications must be received within 90 days of the appliance purchase date.
- Rebates cannot exceed the total installed cost for the appliance(s), which must be new appliances not used.
- For a rebate to be applied, the date of purchase the brand and model number of equipment must show on the receipt and accompany the application. For replacement of existing appliances, excludes all new construction.
- Applications must be completed entirely for rebates to be applied.

- Rebates will not be paid to the equipment vendor or the installation contractor.
- Rebates are subject to change without notice and are subject to approval.

Questions:

Call Customer Service at 863-834-9535

E-mail: ApplianceRebate@lakelandgov.net

HVAC Annual Maintenance Rebate

Annual inspections and maintenance of heating and cooling systems ensure proper and efficient operations and help prevent untimely breakdowns. This rebate of up to \$100 is available as an annual offer to residential customers who have completed a preseason heating and cooling system tune-up by a licensed HVAC contractor. This rebate is in effect as of June 27, 2022.

Services that must be completed to qualify for the rebate:

- Check refrigerant level
- Check thermostat
- Check for leaks in the ductwork
- Check and clean the condenser and evaporator coils
- Check fans for tightness and cleanliness
- Lubricate fan motors
- Check controls
- Check voltage and amperage

Program Requirements:

- To receive a rebate, customers must submit a valid request within 90 days of their service date.
- Valid on central electric heating and cooling units
- Limit to a one-time, one rebate, per central unit, per household annually
- You must provide a receipt of the service performed with your Lakeland Electric account number
- The rebate will be in the amount of the maintenance inspection up to a maximum of \$100.00.
- Rebates are subject to change without notice and are subject to approval.
- Rebates will appear as a credit on your utility bill and may take up to 30 days to process.

Receipts are to be sent by email or mail to the following:

Email: LERebates@lakelandelectric.com

Mail:

Lakeland Electric
Attention: Energy and Business Services/ LE Rebates
501 E. Lemon St
Lakeland, FL 33801

Call (863) 834-9535 for more information.

Attic Insulation Upgrade Rebate

Lakeland Electric offers a **\$300 rebate** to residential customers that upgrade attic insulation. Customers must have an inspection done by Lakeland Electric before installing additional insulation. A Lakeland Electric Energy Analyst will inspect the attic insulation and issue the rebate certificate. The amount of insulation (R-value) to be added will be stated on the certificate. The customer can use any insulation contractors in our area or self-install. The rebate is available for customers with an R-19 or less; the total R-value achieved must be R-30 or greater to qualify.

Please call (863) 834-9535 to schedule an appointment for an insulation audit.

Process:

Energy Analysts will issue rebate certificates and a list of insulation contractors to qualifying customers. If the customer chooses to add insulation, the contractors will accept the certificate as a \$300 payment. The contractors will mail or fax the redeemed certificates to Lakeland Electric monthly. Lakeland Electric will pay the contractors \$300 for each certificate returned. The payment will be processed by Energy and Business Services and sent to Revenue Management for payment. The Energy Analysts will inspect at least 10% of the completed installations. If the customer installs the insulation, the Energy Analyst will inspect it and get the certificate from the homeowner and a copy of the receipt. Payment will then be made to the customer and may take up to 30 days to process.

Other conditions and requirements:

- Must be a Lakeland Electric customer
- Valid for existing single-family homes (not new construction) with whole-house air-conditioning and/or electric heat.
- Rebate for attic insulation only
- Limit one (1) insulation rebate per location
- Rebates are subject to change without notice and are subject to approval.

Email: LERebates@lakelandelectric.com

Mail:
Lakeland Electric
Attention: Energy and Business Services/LE Rebate
501 E. Lemon St
Lakeland, FL 33801

Call (863) 834-9535 for more information.

Energy Efficient Heat Pump Rebate

This rebate will be \$300 starting on October 1, 2024.

Lakeland Electric will offer their residential customers a rebate to replace their current HVAC system with an energy-efficient heat pump. The Lakeland Electric Heating and Cooling Rebate will be for \$500. The replacement system must meet our criteria, as listed below. This rebate is in effect as of June 27, 2022.

Equipment Specification Requirements:

- A minimum of 15.2 SEER2 for heat pumps. \$500
- 15.2 SEER2 or higher Straight AC units with a gas furnace. \$500
- STRAIGHT COOL WITH ELECTRIC RESISTANCE HEATING DOES NOT QUALIFY
- The maximum supplemental electric resistance heating with a heat pump should not exceed two (2) kilowatts (kW) per nominal ton.
- On a heat pump system of less than 2.5 tons, a 5 kW heat strip is acceptable.
- Heat Pump Mini Splits 15.2 SEER2 or greater - \$150 (per condensing unit outside)*

*Per replacement of central unit per location, maximum of two units at \$150 per unit. Based on the number of condensing units.

Process:

- A licensed HVAC contractor must complete the installation.
- The customer must submit a copy of the receipt listing the model number and SEER of the unit installed with the AHRI certificate.
- Customer should provide their Lakeland Electric account number and address.
- A copy of the receipt can be scanned and emailed to: LeRebates@lakelandelectric.com or mailed:

Lakeland Electric
Attention:
Energy and Business Services,
Heating/Cooling Rebate

501 E. Lemon St.
Lakeland, FL 33801

*If emailed, the subject line should read: Lakeland Electric Heating & Cooling Rebate.

Other conditions and requirements:

- Email should also include the customers' names and account numbers.
- The rebate will be credited to the customer's account. Upon receiving the receipt from the customer, the rebate will be applied within 30 days.
- Limit to one (1) rebate per central unit per location.
- Available for replacement of an existing unit excludes new construction.
- Rebates are subject to change without notice and are subject to approval.

Email: LERebates@lakelandelectric.com

Mail:
Lakeland Electric
Attention: Energy and Business Services/ LE Rebates
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Lakeland, FL 33801

Call (863) 834-9535 for more information.

Duct Seal Rebate Program

This rebate will end on September 30, 2024

Lakeland Electric offers a \$300 rebate to residential customers to seal their ductwork (in unconditioned space) with metal tape and mastic. Customers must have an inspection done by Lakeland Electric before the duct sealing occurs. At this point, the Energy Analysts will inspect the duct system for visible leaks and issue the rebate certificate. The customer can use any of the licensed HVAC contractors in our area. All ducts must be sealed with metal tape and mastic.

Please call 863-834-9535 to schedule an appointment.

Other conditions and requirements:

- Rebates are subject to change without notice and are subject to approval.